

My Westman Wi-Fi App Quick Start Guide

GigaSpire U6





Quick Start Guide: Setting up your Wi-Fi and App

- Power on GigaSpire u6 device, connect ethernet cable from WAN port in back to uplink device (DOCSIS modem/Calix ONT/etc).
- Connect to the Wi-Fi. The SSID and password will be the same as what is on the sticker on the bottom of the device. NOTE: The password is the WPA Key number (not the number listed under "User/Password"). Once it connects to Calix



"User/Password"). Once it connects to Callx cloud through the internet it will replace the SSID with WCG-*Last 8 characters of SSID*. Eg: Default SSID goes from CXNK0094898B to WCG-0094898B. Choose the WCG Network (WCG-XXXXXXX). If you do not see the WCG network, try restarting your mobile device.

Once connected to Wi-Fi, download

the **My Westman Wi-Fi App** from Apple Store or Google Play Store.





Shortcut: Use your phone's camera to view this code. Touch on the pop-up notice to take you directly to the free download, then touch "Get" or "Install".





Once installed, start the app and tap "Let's Get Started". It will ask you to login or sign up. Users who have never used the app

before will need to sign up. Once your account is created, login and set the location to Canada.





Once logged in, it will ask to Onboard your router. Tap OK, allow it to use your camera, and then scan the QR code on the bottom sticker.





When it scans, it will transition to the next page asking you to setup the Wi-Fi. You can customize your Network Name (SSID) and Wi-Fi password at this time or add it afterwards. If you do not want to change anything, tap "Skip this step".

Note: The security type default is **WPA2-Personal**. If some older devices are not connecting you can edit this setting in the "My Network" section of the app to the **WPA - WPA2-Personal** security type.





Once complete, it will ask to setup your mesh device, if you do not have one, press "I don't have a mesh (SAT)". Otherwise click Next. It will ask you to scan the mesh device the same way we setup the main router.

Once everything is completed you will be greeted with the main page of the app and you are good to go!



Need More Assistance?



