

WCG Connect Wi-Fi App Quick Start Guide

GS7 10GE Tri Gateway



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Quick Start Guide:

Setting up your Wi-Fi and App

- 1 Plug one end of the Ethernet cable into the WAN port on the back of your GS7 10GE Tri Gateway router. Then, connect the other end to your internet source, this could be the back of your cable modem, or fibre ONT (Optical Network Terminal).
- 2 Connect to the Wi-Fi. The SSID and password will be the same as what is on the sticker found on the label panel of the device (An extra label can also be found when unboxing the router). **NOTE:** The password is the **WPA Key number** (not the number listed under “User/ Password”). Once it connects to Calix Cloud through the internet it will replace the SSID with WCG (last 8 characters of SSID). Eg: Default SSID goes from CXNK0094898B to WCG-0094898B. Choose the WCG Network (WCG-XXXXXXXX). If you do not see the WCG network, try restarting your mobile device.



- 3 Once connected to Wi-Fi, download the **WCG Connect Wi-Fi** app from the Apple Store or Google Play Store.



Shortcut: Use your phone’s camera to scan this code. Tap on the pop-up notice to take you directly to the free download, then tap “Get” or “Install”.

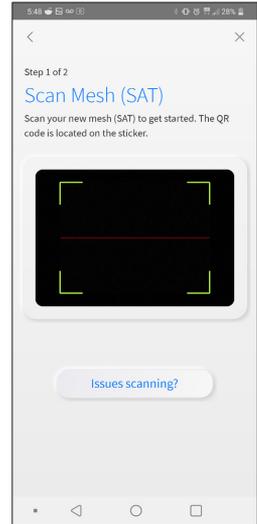
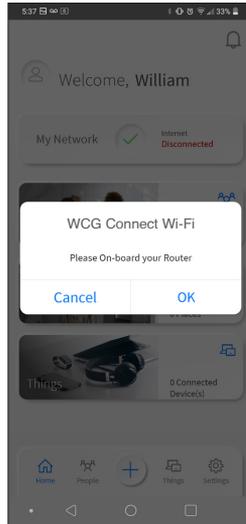


- 4 Once installed, start the app and tap **“Let’s Get Started”**. It will ask you to login or sign up. Users who have never used the app before will need to sign up. Once your account is created, login and set the location to Canada.



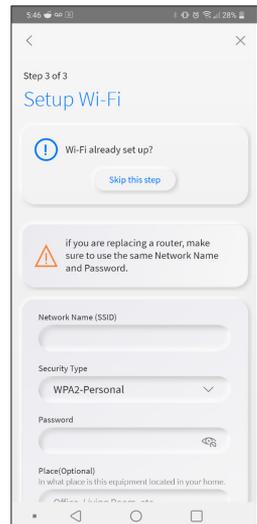


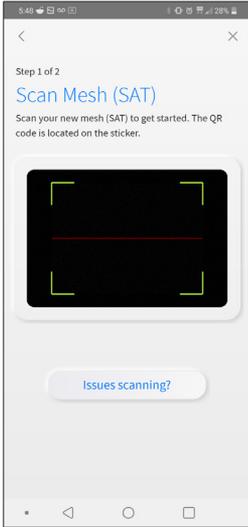
- 5 Once logged in, the app will ask to on-board your router. Tap “OK” to allow the app to use your camera, and then scan the QR code found on the sticker (located in the Wi-Fi router box).



- 6 When it scans, it will transition to the next page asking you to setup the Wi-Fi. You can customize your Network Name (SSID) and Wi-Fi password at this time or add it afterwards. If you do not want to change anything, tap “Skip this step”.

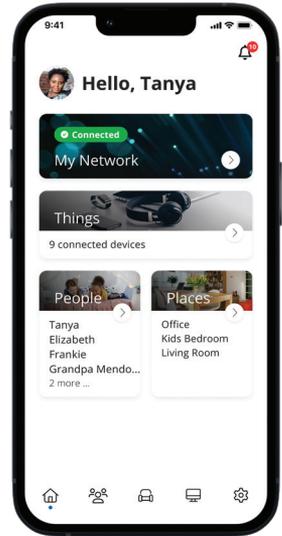
Note: The security type default is **WPA2-Personal**. If some older devices are not connecting you can edit this setting in the “My Network” section of the app to the **WPA - WPA2-Personal** security type.





7 Once complete, it will ask to setup your mesh device, if you do not have one, press “I don’t have a mesh (SAT)”. Otherwise, tap “Next”. It will ask you to scan the mesh device the same way we setup the main router.

8 Once everything is completed you will be greeted with the main page of the app and you are good to go!



Need More Assistance?

We're here to help.



westmancom.com/support

For the full user guide, search for “WCG Connect Wi-Fi” or scan this code.



FOR TECHNICAL ASSISTANCE, PLEASE CALL
204.717.2802 or toll free **1.800.665.3337**



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